

May, 2015

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Operational Performance:

The Pilot Group is an essential part of our success here at Delta Air Lines, and we need your help as we strive to improve our operational performance.

Beginning on May 1st, ACS, in conjunction with Flight Ops and the OCC, will collect data on latency issues in DTW. Latency is defined as: when an aircraft has blocked out, but has not started to actively move in either direction. The program is designed to provide additional data to the ACC to identify increased latency taxi times. The information will be used to adjust procedures and ensure better on-time performance. It is not punitive, but simply a method to gather additional information to improve operational performance and the push-back procedure.

DTW Ramp Tower personnel will evaluate the gate area for any obvious latency issues. If further information is needed pilots could receive a call from the ramp tower requesting details if there is no aircraft movement after one minute of the Out Time. The call will simply ask if "any assistance is needed." If you receive this request it is important that you provide concise, factual information about the primary cause if it is known. Some examples could include:

- Cabin not ready
- Flight Deck not ready
- Ground Crew not ready (including cargo door closures)
- Mechanical Delay
- "Stay at Gate" message received
- OE

Thank you for your help with this important study as it helps to provide real-time data to improve operational reliability.

@Rest Wi-Fi:

@Rest Wi-Fi Coming to a Wide Body near You

@Rest Wi-Fi will allow pilots on international Wi-Fi equipped aircraft to use GoGo for personal internet access (at no charge) during approved rest breaks. Over 50% of the international fleet is now Wi-Fi equipped and the remaining fleet will be completed by the summer of 2016. Access to free Wi-Fi on rest breaks has been a Flight Ops goal aimed at providing pilots with enhanced entertainment options during international flights.

@Rest is only available for working crew on approved breaks. It is not available to deadheading crew.

It is important to remember that when @Rest Wi-Fi becomes available, both Wi-Fi and GPS use are still prohibited in the Flight Deck. Watch for an electronic bulletin and user guide in the near future that detail the use of @Rest Wi-Fi for crewmembers

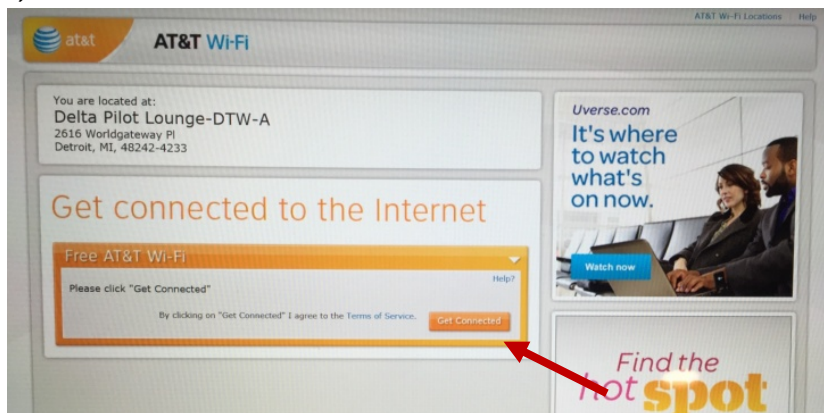
DTW Wi-Fi:

Having trouble getting internet access in DTW?

Although it's not a consistent problem, we do see this often.

How to Connect to Wi-Fi:

- Step 1. On the tablet, swipe in from the right edge
- Step 2. Select SETTINGS
- Step 3. Under SETTINGS - Select the Wi-Fi icon
- Step 4. Under NETWORK - Chose a network and click connect
- Step 5. From the NETWORK screen select the BACK ARROW to return to SETTINGS
- Step 6. Under SETTINGS - select HELP link (a splash screen will appear on your Internet Explorer)



- Step 7. Accept Terms and Conditions
- Step 8. Connection completed.



Delta Golf Outing:

Attention All Golfers!!

Detroit is hosting their annual golf outing on June 1st and June 8th. There are currently 8 slots open on the 8th, if you are interested in participating, please contact Detroit Chief Pilot Jim Breauh via email at Jim.breauh@delta.com. Please see the attached flyer below for further details. See you then!



Delta employee golf
outing 2015.pdf

YMCA Camp Open House:

Camp Ohiyesa is hosting a Delta Day Open House on May 17th. All Delta employees, friends, and family are invited to attend. In honor of last year's donation from the Delta Pilot Charitable Fund, the camp graciously named a section of the camp "Delta Pilots High Adventure Area". You will have the opportunity to tour the camp and meet the staff, lunch will also be provided. Bus transportation will be provided for those that need it; sign up for the bus will be on a first come first serve basis. Please see the attached flyer below for further details. Hope to see you then!



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_open_house_flyer.p

DTW Health & Wellness Fair:

Detroit is hosting a health and wellness fair on Tuesday, May 12th from 10am to 4pm. All employees are being encouraged to attend. There will be a number companies and local vendors with beneficial information regarding your health. Lunch will also be provided for those that attend. It will be held in a conference room underneath A68, behind the Employee Support Center. Please stop by!

Thank you from your Chief Pilot Office staff:

John, Scott, Jim, Len, Mark, Chris, JC, Annmarie, Summer and Patti

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